

Contech Medical  
99 Hartford Avenue  
Providence, Rhode Island 02909

October 1, 2017

Valued Partner:

This correspondence is to inform our valued partners that Contech Medical is now manufacturing in Cartago, Costa Rica. Our goal is to provide local support to our many in country partners seeking low cost manufacturing opportunities while maintaining our exceptional quality and service.

All Contech manufacturing in this clean room space will be produced within the same **Quality** and **Manufacturing** system used by **Contech**. The **Contech** IT system in regard to quality, manufacturing, training and every other required operation will be the same nothing will change on the customer side.

This continuity of the same assembly processes allows for a streamlined qualification of product relocated to **Costa Rica**. All raw materials produced and provided are supplied by current vendors as are all components made from the same raw materials.

All customer service support for quality, engineering, order entry, and billing will remain through our Providence Rhode Island Facility.

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